Building Cities for All Training Program

Module 1
Disability Rights & Justice
In this lesson, we will explore the important relationship between justice and disability. We will discover how the way we define disability fundamentally alters what it means to be a citizen as well as people’s freedom to work, travel, and interact with their environment.
When viewing the video, focus on answering the following questions:

- What does justice have to do with disability?
- Why is the charity model potentially harmful to persons with disabilities?
- How the modern views of disability began to take shape around the world?
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Lesson 1.1 Understanding Disability Rights & Justice
Judith Heumann is a globally recognized disability rights advocate and champion for civil rights. Her experience of having a disability and the challenges that she has overcome provide a first-hand account of how disability relates to justice and human rights.

Judith is featured in the film Crip Camp. Crip Camp is the story of one group of people and captures one moment in time. There are hundreds of other equally important stories from the disability rights movement that have not yet received adequate attention. Learn more at https://cripcamp.com/
Essential Question

When viewing the video, focus on answering the following questions:

• Are persons with disabilities different from other people in society, if so how?

• How have laws and standards changed the lived experience of persons with disabilities?

• How does this experience affect identities, lifestyles, and preferences?
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Lesson 1.2
The Lived Experience with Judy Heumann

Cities for All
Global Campaign on Inclusive and Accessible Cities
Deep Dive on Disability Rights and Justice

This module has been designed to explore in greater detail the most important concepts surrounding disability. These include disability justice, diversity, and the various models of disability that exist, and the effect they have on people’s lives.

These concepts are useful to students, decision-makers, urban practitioners, politicians, and government employees in gaining a more complete understanding of the principles that affect the inclusion and accessibility of persons with disabilities. They also play an important role in formulating, implementing, and evaluating the urban policies, plans, and programs that shape the accessibility of our cities.
As you move through this module, consider the following questions:

- What are the three main models of disability and how do they differ?
- What global agreements exist on disability and accessibility and what effect have they had?
- What does it mean that disability is multidimensional? How might this affect persons with disabilities living in different countries around the world?
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Lesson 1.3 Deep Dive on Disability Rights and Justice
How disability justice helps remove barriers

Promoting disability justice protects the rights of persons with disabilities as full members of society. This is achieved by helping to create inclusive societies that ensure the full participation of persons with disabilities in all basic services that are available to the general population.

Disability justice involves the removal of barriers. These can be in the form of physical, attitudinal, legal, regulatory, or policy barriers and can also simply be a lack of information being available in accessible formats. No matter what form they take, these barriers prevent people from being able to fully participate. Promoting equality of opportunities and access to services and information for persons with disabilities is also critical to strategies for reducing poverty and the effective realization of the Sustainable Development Goals (SDGs) and the shared objectives of the international community.

Resources: Reporting on Disability - Guidelines for the media by ILO
Models of disability
what’s the problem, where’s the problem?

The model through which disability is viewed and interpreted can completely rewrite the script on how disability is perceived in society. And this in turn can completely transform the lived experience of persons with disabilities. In recent history, there have been three predominant models under which disability has been framed - the charity model, the medical model, and the social model.

“We need to create a greater level of livability and embed inclusivity to ensure that everyone has equal access to housing and public spaces. We need to put people before profit.”

Maimunah Mohd Sharif
Under Secretary General, UN Executive Director,
UN-HABITAT
The charity model considers persons with disabilities as victims of circumstance and therefore deserving of sympathy and pity. Under this model, persons with disabilities are generally denied the opportunity or means to live independent lives. The model is condemned by its critics as dis-enabling and the cause of much discrimination.

“It is time to stop allowing ourselves to be characterized as vulnerable. As liabilities in emergencies and disasters. Vulnerability is due to failures in providing accessibility in the built environment, failures in providing effective communications access, and failures in emergency and disaster programs.”

Marcie Roth, CEO of World Institute on Disability, Former Director for Disability, Federal Emergency Management Administration (FEMA)
The medical model considers disability a problem inherent to the individual that is directly caused by a disease, an injury, or some other health condition that requires medical care in the form of treatment and rehabilitation. It assumes that addressing the medical ailment or impairment will solve the ‘problem’ – that disability needs to be fixed or cured.

This model does not see disability as a barrier between society or the physical environment and often overlooks the abilities of the disabled person. The model is widely criticised on different grounds, including not considering the important roles of environmental and social barriers.
The social or human rights model was developed as a reaction to the individualistic approaches of the charitable and medical models. It is human rights driven and socially constructed. It sees disability as created by the social environment, which excludes people with impairments from full participation in society as a result of attitudinal, environmental, or institutional barriers.

The social/human rights model sees the barriers to participation arising from the way a society is built and organized, and attitudes and mistaken assumptions about persons with a disability. The social model places emphasis on society adapting to include persons with disabilities by changing attitudes, practices, and policies to remove barriers to participation, but also acknowledges the role of health professionals and medical interventions and treatments.

While the model is a vast improvement over the charity and medical models, it is sometimes criticized for ignoring the personal impact of disability as well as for a perceived emphasis on individual empowerment, which may be contrary to more collective social customs and practices in many developing countries.
Over the past decades, there has been a dramatic shift in how disability is perceived as persons with disabilities have started to be viewed as rights holders. Medical and charity models of disability have led to the development of interventions based largely on impairment needs. These are assessed by “expert” personnel, involving specialist services that are often severely limited as well as generally being expensive to run.

By contrast, the social or human rights-based approach recognizes disability as an important dimension of human diversity and affirms that all people, regardless of any impairment, have certain inalienable rights, i.e., civil and political as well as economic, social, and cultural rights, which include labor rights.
In the social/human rights model, people are disabled by attitudes and environments that discriminate against them. They may have impairments of various kinds – such as sensory, language, learning, or mobility impairments – but how disabled or enabled they are is a result of how society responds.

For example, a person may be strongly myopic (short-sighted), which is a relatively minor but still significant visual impairment. Are they disabled? No, society has made it easy for them to adjust; their glasses are affordable and readily available. Were this not so, driving, watching television, catching a bus, going to the cinema, or even identifying people in the street would be a challenge. They would, to a degree, be disabled. So do they “have a disability”? No. In this way, disability can be seen to be relational, not intrinsic. It depends on how society responds to the impairment.
People with various impairments are not intrinsically disabled. It is the medical model of talking about them, which conflates impairment with disability, that construes it this way by placing the disability with the person, not with society’s response to him or her.

Why does this matter? Because it tends to have the insidious effect of letting society off the hook; renouncing our responsibility to ensure equal rights and opportunities for everyone. The social/rights model of disability is one of the cornerstones of disability justice and equality!
Global agreements on disability

The UN Convention on the Rights of Persons with Disabilities (UNCRPD) was established in 2008 and promotes the principles of accessibility and regulates obligations on the part of various national governments who have ratified the convention. As of July 2020, over 181 States, in addition to the European Union have signed on to the UNCRPD.

The UNCRPD was developed because persons with disabilities were continuing to be denied their human rights and were kept on the margins of society all around the world. The Convention sets out the legal obligations on States to promote and protect the rights of persons with disabilities. It does not create new rights. It is both a development and a human rights instrument, which is cross-disability and cross-sectoral. It is legally binding.
Global agreements on disability

The UNCRPD has eight guiding principles that underscore the spirit of the agreement:

- Respect for inherent dignity, individual autonomy including the freedom to make one's own choices, and independence of persons
- Non-discrimination
- Full and effective participation and inclusion in society
- Respect for difference and acceptance of persons with disabilities as part of human diversity and humanity
- Equality of opportunity
- Accessibility
- Equality between men and women
- Respect for the evolving capacities of children with disabilities and respect for the right of children with disabilities to preserve their identities
The Convention marked a paradigm shift in attitudes and approaches to persons with disabilities. It established that persons with disabilities should not be viewed as “objects” of charity, medical treatment, and social protection. Instead, they should be seen as “subjects” with rights, who are capable of claiming those rights and making decisions for their lives based on their free and informed consent as well as being active members of society.

“Persons with disabilities are protagonists for new paradigms of inclusion, accessibility, human diversity, and transversal public policies. These agreements provide a new model of how persons with disabilities have to be treated.”

Cid Torquato
Municipal Secretary of Persons with Disabilities from the City of Sao Paulo
Global agreements on disability

The UNCRPD has a stand-alone article on Accessibility – Article 9, as well as a number of other provisions on detailed guidance on measures that States shall take to advance accessibility. These include Article 19 on living independently and being included in the community, Article 20 on personal mobility, and Article 21 on freedom of expression and access to information.

People with disabilities have the same needs as non-disabled people to access education, employment, health, and well-being, for economic and social security, to learn and develop skills, and to live in their communities. To the greatest extent possible, these needs must be met within existing mainstream programs and services, not in specialized or segregated settings.
Haben Girma - accessibility and overcoming barriers

Haben Girma is an award-winning author and attorney. She was the first deaf-blind student to graduate from Harvard Law School. Her work as an accessibility advocate was recognized by President Barack Obama. Haben also surfs, dances salsa, and travels around the world. She wants to live in a world where her feats aren’t heroic, but normal. As you watch the video, pay attention to how she moves and communicates with the aid of devices, interpreters, assistants, and a service animal.
This Lesson provides further detailed information and resources for readers looking to expand their knowledge of inclusive public policies.

Social inclusion covers a range of policies aimed at promoting equal opportunities, maintaining social cohesion, building social capital, and minimizing social exclusion. It is more than an ideological goal - it has to lead to inclusive policies and practices that promote disability-inclusive development.
**Public policy** - is the body of principles that underpin the operation of legal systems in a state that address the social, moral, and economic values that tie a society together.

**Law** - regulates behavior either to reinforce existing social expectations or to encourage constructive change. Laws are most likely to be effective when they are consistent with the most generally accepted societal norms and reflect the collective morality of society.
International bodies - such as the United Nations (UN), international standardization organizations such as the International Organization for Standardization (ISO) or the World Wide Web Consortium (W3C), are also involved setting standards and shaping policy.

Since many businesses are involved in operations across different countries, these international bodies often set the standard that specific countries follow, such as the UN Convention on the Rights of Persons with Disabilities (UNCRPD).
Inclusive public policies must promote:

- Disability inclusive policy - mainstreaming disability in public policy
- Inclusive planning, monitoring, and evaluation
- Inclusive human resource management
- Inclusive programs
- Advocacy on the rights of persons with disabilities
- Building capacity in accessibility and inclusion

The following links will help you go deeper and learn more about disability rights and justice. We hope you enjoy these and sharing these resources with your networks.
Disability and the rights of persons with disabilities

- It's About Ability- UNICEF publication- An explanation of the Convention on the Rights of Persons with Disabilities
- Mainstreaming disability in the post-2015 development agenda
- Including the rights of persons with disabilities in United Nations programming at the country level
- Reporting on Disability Guidelines for the media
- Business as unusual: Making workplaces inclusive of people with disabilities
- Decent work for persons with disabilities: promoting rights in the global development agenda
- Promoting diversity and inclusion through workplace adjustments: a practical guide
- WHO World Report on Disability (2011)
- The Inclusion Imperative – An Action-Oriented Guidebook for City Leaders and Advocates
International frameworks on disability

- Status of Ratifications to the CRPD and Ratifications and Signatures of the CRPD and Optional Protocol
- Full text of the UNCRPD
- Conference of States parties
- Committee on the Rights of Persons with Disabilities
- Presidents’ Council on Disability Inclusion in Philanthropy
- Infographic on the CRPD and the COSP
- The Convention in Brief
  - Guiding Principles of the Convention
  - Entry into Force
  - Monitoring of Implementation
  - Powerpoint presentation
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Media and communications

- Disability Rights Education Defense Fund: Doing Disability Justice
- Disability and the Media: Promoting an accurate image and enhancing the voice of persons with disabilities in the media
- Changing Attitudes Changing the World: Media’s Portrayal of People with Intellectual Disabilities
- Guidelines: How to Write and Report About People with Disabilities
- Creature Discomforts by Leonard Cheshire Disability
- Eliminating Offensive Terms about People With Disabilities (Style guide and Terms To Avoid When Writing About Disability)
- Media Representation of Disabled People
Human rights and disability rights

- Civil and Political Rights
- Learning about human rights and disability
- Relationship between Development and Human Rights
- Human Rights. YES! Action and Advocacy on the Rights of Persons with Disabilities
- Training Manual on the Human Rights of Persons with Disabilities
- Report of the UNHCR for Human Rights on progress in the implementation of the recommendations contained in the study on the human rights of persons with disabilities
- Human rights and disability by Handicap International
- The human rights-based approach to relief and development by Handicap International
- We Have Human Rights: A human rights handbook for people with developmental disabilities by Harvard Project on Disability, 2008
- Reporting on Disability - Guidelines for the media by ILO
- GSDRC Topic Guide on Disability inclusion for Development Practitioners

You may consider sharing more resources with us on learning@worldenabled.org
There are more than 85 million PWDs in Latin America (LA), of which half are over the age of 60. Existing problems with inequality across LA are being reinforced by the COVID-19 pandemic.

This pandemic has resulted in major socioeconomic impacts and inequalities in LA. The crisis has highlighted the need to be able to maintain continuity of service provision.

There is also lack of accessible information and more than 85 percent of PWDs are not aware of the programs that are available to them.

Prolonged periods of quarantine also expose many of society’s most vulnerable to increased rates of physical or sexual violence.

“What is needed in the face of this pandemic is an unprecedented response, an inclusive response. One that is dependent on an iron political will.”

María Soledad Cisternas - UN Special Envoy
Emerging Trends

Governments in Latin America need to ensure a **rights based approach** is used. Measures must include:

- Promote resilience and equality of cities
- Prioritize actions that protect the population living on the streets, the elderly and PWDs
- Guarantee access to the internet, to various information channels/platforms and violence reporting lines
- Guarantee medical and health services to those who need them most
- Strengthen financial support, social assistance, and food assistance programs for the most vulnerable
- Promote compliance with the SDGs that ensure the rights of people in developing countries
- Ensure the inclusion of persons with disabilities in the development Pandemic responses

“**What is needed in the face of this pandemic is an unprecedented response, an inclusive response. One that is dependent on an iron political will.**”

María Soledad Cisternas

UN Special Envoy on Accessibility